LAC LA BICHE COUNTY POLICY

<table>
<thead>
<tr>
<th>TITLE: LIGHTING FURNACES</th>
<th>POLICY NO: PI-44-002</th>
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<tbody>
<tr>
<td>RESOLUTION: 10.007</td>
<td>EFFECTIVE DATE: JANUARY 12, 2010</td>
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<td>LEAD ROLE: MANAGER, UTILITY SERVICES</td>
<td>NEXT REVIEW DATE: JULY 13, 2011</td>
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<td>SPECIAL NOTES/CROSS REFERENCE: IS-44-002 91-07</td>
<td>AMENDMENT DATE:</td>
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POLICY STATEMENT:

Lac La Biche County recognizes the need to offer its Franchise Customers the service of lighting furnace pilot lights during severe weather conditions.

PROCEDURE:

1. Natural Gas System customers who request assistance after regular working hours to ignite furnaces shall be charged a fee as set in the Natural Gas Service Bylaw.

2. If the furnace pilot light is out due to problems within the Natural Gas Distribution System there shall be no fee charged.

3. Customers requiring furnace repairs shall be instructed to call a Gasfitter.

“Original Signed”

Chief Administrative Officer
Date

“Original Signed”

Mayor
Date